

ER on Demand

Emergency medical care when your health concerns can't wait.



Are you feeling sick? Do you have a healthcare issue that needs to be urgently addressed?

Simply call Northwell Health's **ER on Demand** at-home virtual care. You will be seen by a board-certified emergency medicine physician or Advanced Care Provider from the comfort of your home via your phone, tablet, or computer.

ER on Demand Highlights

- Convenience. Available anywhere within New York State
- 24/7 telehealth service, open when urgent cares and doctor's offices are closed
- Low wait times to see a physician
- Non-narcotic prescriptions can be sent to your preferred pharmacy so you can start feeling better immediately
- Outpatient testing: our physicians can seamlessly order lab tests and basic radiology studies as needed
- Expedited referrals to top medical, surgical, and behavioral health specialists within the Northwell Health network
- Most insurances accepted. Your insurance company will determine the copay for your virtual care visit. **The visit will be billed as an outpatient specialist bill, not as an emergency room visit**
- Our telehealth services are 100% confidential and HIPAA compliant
- Schedule your appointment by calling **(516) 442-6277**

Call for virtual care or scan the QR code below to add our number!

(516) 442-6277



If you have a life-threatening emergency, please call 911



@er_on_demand

**Northwell**
Health®